

SENATE JOINT RESOLUTION 614  
By Crowe

A RESOLUTION to honor and commend Corporate Systems  
Administration, Incorporated of Johnson City  
upon receiving the Tennessee Quality Award.

WHEREAS, it is fitting that this General Assembly should honor those institutions who  
through their abiding commitment to excellence, are a credit to this state; and

WHEREAS, in the early 1980s, there was increasing cognizance and concern that the  
key to effective international competition and domestic economic viability resided in the quality  
of goods and services produced by American industry. The result was the development of the  
Malcolm Baldrige Quality Award, which was signed into law in 1982; and

WHEREAS, beginning in 1991, states began introducing quality award programs  
comparable to the Malcolm Baldrige Award; and

WHEREAS, the Tennessee Quality Award program is the most successful state or local  
program of this type and is one of the most prestigious industrial awards an organization can  
receive; and

WHEREAS, the mission of the Tennessee Quality Award program reflects the  
organization's emphasis on promoting the economic well-being of Tennessee by encouraging  
quality awareness and education, recognizing exemplary achievements and sharing successful  
strategies and best practices among all organizations; and

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WHEREAS, Corporate Systems Administration, Incorporated is one such exemplary business that has received highly deserved recognition through the Tennessee Quality Award program, being one of only a select few businesses and institutions named winners in the fifth year of this prestigious award; and

WHEREAS, Corporate Systems Administration, Inc. is a third-party administrator which has made a relentless effort to exceed all customer expectations; and

WHEREAS, this General Assembly finds it appropriate to pause in its deliberations to honor and commend Corporate Systems Administration, Incorporated of Johnson City for their exemplary quality as demonstrated through the careful evaluation of their system; now, therefore,

BE IT RESOLVED BY THE SENATE OF THE ONE-HUNDREDTH GENERAL ASSEMBLY OF THE STATE OF TENNESSEE, THE HOUSE OF REPRESENTATIVES CONCURRING, That we hereby honor and commend Corporate Systems Administration, Inc. of Johnson City upon receiving the Tennessee Quality Award and to extend our best wishes for continued success in future endeavors.

BE IT FURTHER RESOLVED, That an appropriate copy of this resolution be prepared for presentation with this final clause omitted from such copy.